Buckingham
MANUFACTURING CO., INC.

1-11 Travis Ave.
PO Box 1690
Binghamton, NY 13902

Equipment For People
Working In High Locations

Buckingham

PRODUCT WARRANTY

Buckingham Mfg. Co. outlines in its various catalogs the following product guarantee:
'We guarantee the equipment we manufacture to be free from defects in material and workmanship.
We will repair or replace any equipment defective which is returned to us.
This express guarantee supersedes all other expressed or implied guarantees, obligations or liabilities.'

The essence of the aforementioned is that Buckingham Mfg. will:

1. accept new product returns up to one year after shipment if found defective.
2. accept new and in resalable condition product up to one year from the date of purchase unless a specially designed product and designated with a "Q" in the product number.
3. upon its inspection and discretion, repair or replace defective equipment returned and deemed to be defective. If the defect is found to be a fault of the manufacturing process or materials used in the product's manufacture, it will be reworked or replaced at no cost. If the defect is found to be a result of improper use, care, storage, etc. and is repairable, it will be reworked at a cost determined and based upon the extent of the rework. If the defective equipment is deemed to be un-repairable, it will be returned as received with a memo indicating the product is unsafe for further use and should be replaced. In addition, the defective equipment will be marked to indicate it is unsafe for further use.

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"ISO 9001:2000 Certified"