



Buckingham

MANUFACTURING CO., INC.

1-11 Travis Ave.
PO Box 1690
Binghamton, NY 13902

Equipment For People
Working In High Locations

August 4, 2009

Dear Buckingham Customer:

It has come to our attention that after prolonged use of the BuckSqueeze, the inner woven web strap may become extremely difficult to adjust. This condition appears to primarily occur when using the BuckSqueeze on Penta treated poles. The inner woven web strap can absorb Penta solution causing it to swell and become stiff.

If you suspect this condition exists, thoroughly clean the strap using Rainbow Technologies cleaner, part # 4305 (telephone no.: 205-733-0333). If after cleaning, this condition does not improve, you can return your unit to Buckingham for inspection and consideration for retrofit.

If after inspection, retrofit is deemed a reasonable course of action, we will update your BuckSqueeze with a modified design friction buckle at no charge. Testing has indicated that this modified buckle design results in a significant reduction in the force required to adjust an inner woven web strap in the condition as outlined above.

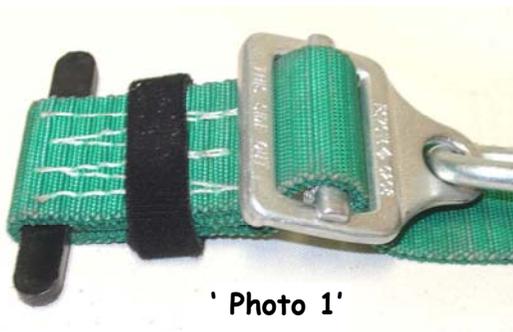
Outlined below are steps you can take to aid in reducing the possibility of this condition arising:

- If using your BuckSqueeze on Penta treated poles, clean the inner woven web strap once a month, as a minimum, to prevent the buildup of Penta solution.
- After every use, position the friction buckle all the way to the end of the inner woven web strap as shown in 'Photo 1' below. This will prevent the strap from building a memory in one position.
- Do not leave the green strap rolled up and secured with the Velcro retainer as shown in 'Photo 2' for extended periods of time. Doing so will result in the strap building a memory in multiple positions.

If you have a BuckSqueeze that you believe requires our inspection and potential retrofit, please contact our Customer Service Department at 1-800-937-2825 for a Returned Goods Authorization number.

NOTE: This correspondence is for information only in the event you are experiencing the condition outlined above and NOT to be construed as a product recall.

It is Buckingham's goal to provide you, our customer, the most reliable fall protection equipment available in the marketplace to allow you to perform your work in a safe manner.



' Photo 1'



' Photo 2'

Thank you,
Buckingham Mfg. Co., Inc.

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